

## **RESUME**

*Robert G. Garcia*

### **Personal Summary**

Address: 2104 Londondery Dr. Date of Birth: May 16, 1958  
Manhattan, KS 66503  
Phone: (785) 539-7139 Marital Status: Married

### **Education**

Doctor of Audiology;  
March, 2003; A.T. Still University-Arizona School of Health Sciences  
Master of Business Administration;  
June, 1992; University of South Alabama  
Master of Science -- Audiology;  
August, 1983; University of Nebraska-Lincoln  
Bachelor of Science -- Psychology;  
May, 1981; University of Nebraska-Lincoln

### **Certification**

Certificate of Clinical Competence in Audiology, American Speech & Hearing Association,  
1984 - present  
Licensed to practice Audiology, State of Kansas, 1996 - present  
Licensed to Fit Hearing Aids, State of Kansas, 1996 - present

### **Professional Organizations**

American Speech, Language and Hearing Association  
American Auditory Society

### **Employment**

**Kansas State University**  
**School of Family Studies and Human Services**  
**Speech and Hearing Center**  
139 Campus Creek Complex, Manhattan, Kansas, 66506

*Program Director, July, 1998 to present*  
*Assistant Professor, August, 2004 to present*  
*Instructor, August, 1996 to 2004*  
*Business Manager, August, 1996 to present*

**Program Director**

Program director responsibilities include organizing and conducting faculty meetings, establishing program committees, developing long range programs, goals, plans, and policies, serves as advocate for program, and prepares program for accreditation. In addition, the program director maintains essential program records, participates in faculty evaluations, writes re-accreditation report, and serves as the point person for communication with the Director, Dean, and upper-level administration.

**Clinical Instructor:**

Clinical responsibilities include student supervision of graduate students in speech pathology and provision of direct patient services. Diagnostic procedures include visual reinforcement audiometry, pure-tone audiometry, speech audiometry, site of lesion audiometry, and central auditory processing evaluations. In addition, the selection and fitting of hearing aids

**Business Manager:**

The Business Manager is directly responsible for the day to day operations of the clinic and personnel in the patient reception and billing areas. Additional responsibilities include the development and implementation of a management information system. The management information system is used during patient check-in, billing procedures, managing accounts receivables and payables, and monitoring hearing aid orders, sales and repairs. In addition, the management information system is used to monitor departmental and clinical expenditures.

**Committee Membership Responsibilities:**

Budget Committee Member, 1996 to present

The Budget Committee is responsible for the development and monitoring of the Departmental and Clinical Budgets.

**University of South Alabama Speech and Hearing Center,**  
2000 University Commons, Mobile, Alabama 36688

*Clinical Instructor*, February, 1988 to July, 1996

*Business Manager*, June, 1992 to July, 1996

**Clinical Instructor:**

Clinical responsibilities include student supervision of graduate students in audiology and provision of direct patient services. Diagnostic procedures include audiological evaluations, auditory brainstem response audiometry, electrocochleography, electronystagmography, and central auditory processing evaluations. In addition, the selection and fitting of hearing aids. Other responsibilities include, classroom instruction in audiology, providing audiological services at the University ENT Clinic and at the Crippled Children's Services Clinic.

**Business Manager:**

The Business Manager is directly responsible for the day to day operations of the clinic and personnel in the patient reception and billing areas. Additional responsibilities include the development and implementation of a management information system which contains four work stations. The management information system is used during patient check-in, billing procedures, managing accounts receivables and payables, and monitoring hearing aid orders, sales and repairs.

**Committee Membership Responsibilities:**

Executive Committee Member, 1992 to 1996

The Executive Committee is composed of the Chairman, Vice-Chairman and Business Manager for the USA Speech and Hearing Center. All recommendations made by the Budget Committee, Graduate Committee, Undergraduate Committee and Clinic Committee are review by the Executive Committee.

Budget Committee Chairman, 1992 to 1996

The Budget Committee is responsible for the development and monitoring of the Departmental and Clinical Budgets.

Clinic Committee Member, 1992 to 1996

The Clinic Committee is responsible for setting policy to insure a high level of patient care.

**University of Nebraska Medical Center**, 42nd St. and Dewey Ave., Omaha, Nebraska 68105

*Manager*, Audiology Department, May, 1985 to January, 1988

*Staff Audiologist*, September, 1983 to May, 1985

Managerial responsibilities included supervision of the Department of Audiology and services provided within the University Hospital and local community; development and monitoring of the annual budget, program goals, and the marketing of services to the medical community. Other responsibilities included the Director of the Lion's Hearing Aid Bank.

Clinical responsibilities included Audiological Evaluations, Hearing Aid Evaluations and Fittings, Auditory Brainstem Response Audiometry and Electronystagmography. I was also a member of the Interdisciplinary Craniofacial Team and UNMC Geriatrics Team, and provided in-service presentations for ENT residents, medical students, and nursing staff.

**Teaching**

Kansas State University, FSHS 361, Hearing Science, Fall, 2000-2006.

Kansas State University, FSHS 744, Aural Rehabilitation, Summer, 2000-2006.

Kansas State University, FSHS 567, Basic Audiology, Spring, 2000-2006.

University of South Alabama, CSD 692: Business Management Issues for a Speech & Hearing Clinic, June, 1996.

### **Publications**

Garcia, J.M., Garrett, K., Pimentel, J., & Garcia, R. Clinical services for aphasia: A survey of university clinics. Aphasiology, 2002, 16 (7), 715-726.

Garcia, R. (1996, January). [Review of the book Audiology Business and Practice Management]. Ear and Hearing, 17(1).

Garcia, R. (1988, February). Help for the Hearing Impaired, Wellness Perspectives, V(1).

Garcia, R., Burton, E., Norris, T. (1986, August). Audiological management of the cleft palate patient, Ear, Nose, and Throat Journal, 65(8).

Garcia, R., (1983). A Comparison of Procedures for Demonstrating Auditory Tract Asymmetries in the Human Auditory Brainstem Response. Unpublished master's thesis, University of Nebraska-Lincoln.

### **Presentations**

Garcia, R. (1997, May). Diagnosis and treatment of CAPD. The workshop was presented to speech-language pathologist and special education teachers, Manhattan, KS.

Griffin, T., Garcia, R., Holston, J., Garcia, J. (1995, December). CAP population: Profiles for better understanding. Poster session presented at the annual convention of the American Speech-Language-Hearing Association, Orlando, FL.

Hood, S., & Garcia, R. (1995, April). Preparing clinics for increased responsibility. Paper presented at the conference of the Council of Graduate Programs in Communication Sciences and Disorders, Sarasota, FL.

Hood, S., & Garcia, R. (1994, November). Financial management strategies of University Speech, Language, and Hearing Clinics. Paper presented at the annual convention of the American Speech-Language-Hearing Association, New Orleans, LA.

### **Consultantships**

Moorhead State University, Moorhead State University Speech and Hearing Center. October

23-24, 1998 (Purpose: To evaluate and provide recommendations with regards to the business operations of the Speech and Hearing Center).

University of Arizona (Tucson), The University of Arizona Speech and Hearing Center. June 22-23, 1995 (Purpose: To evaluate and provide recommendations with regards to the business operations of the University of Arizona Speech and Hearing Center).

NOVA Southeastern University (Fort Lauderdale), Communication Disorders Clinic. April 4-5, 1995 (Purpose: To evaluate and provide recommendations with regards to the business operations of the NOVA Southeastern University Communication Disorders Clinic).

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B.S.	1981	Psychology	University of Nebraska-Lincoln
M.S.	1983	Audiology	University of Nebraska-Lincoln
M.B.A.	1992	Business Administration	University of South Alabama
Au.D.	2003;	Audiology	A.T. Still University-Arizona School of Health Sciences

**Teaching Interests:** My teaching interests are in the areas of hearing science, clinical audiology, and aural rehabilitation.

**Role in the School of Family Studies and Human Services:** I currently serve as the Director of the Program in Communication Sciences and Disorders. In addition, as a licensed audiologist I train and supervise students to provide audiological services to individuals in the surrounding community at the KSU Speech and Hearing Center.

**Student Involvement:** Throughout my professional career I have always found it enjoyable working with students. Specifically, it has been very rewarding to help students progress through their undergraduate and graduate training programs to eventually become professionals in the areas of speech-language pathology and audiology.

**Professional Accomplishments:** As a professional working in the health care field, many of my most significant accomplishments are related to helping people with hearing disorders. This has ranged from fitting an infant with hearing aids so he/she is able to hear their parents' voices, to helping parents understand how they can help their nine year old who has been diagnosed with an auditory processing disorder, to providing aural rehabilitation services to senior citizen with a permanent hearing loss.

**Brief Background:** I was born in Oakland California, but grew up in a number of different cities located on the west coast, in the northwest, and in the midwest. I completed high school in Omaha, Nebraska and attended college at the University of Nebraska-Lincoln. During my professional career as an audiologist, I have had the opportunity to work in a number of different settings. This includes working at a Veterans Administration Hospital, University Medical Center, and University training programs. I am married to a fourth generation graduate of KSU and therefore our household is required to always root for KSU, even when they play Nebraska.