

Deborah D. Canter
4004 Lindsey Drive
Manhattan, Kansas 66502-8833
Phone: 785-539-4560
E-mail: canter@k-state.edu

Education

Ph.D. The University of Tennessee, Knoxville (8/77)
Major: Food Systems Administration
Secondary area: Educational Psychology

MS The University of Tennessee, Knoxville (8/74)
Major: Food Systems Administration
Secondary area: Food Science

B.S. The University of Tennessee at Martin (6/72)
Major: Home Economics Education
Secondary area: History

Employment History and Experience

2004 – 2010 Department Head
Dept. of Hospitality Management and Dietetics

2000 – Present Graduate Program Director
Dept. of Hospitality Management and Dietetics

1994 - Present Professor
Dept. of Hospitality Management and Dietetics
Kansas State University, Manhattan, KS
➤ *Teaching both undergraduate and graduate courses, research, service*

1988 – 2000 Director, Coordinated Program in Dietetics
Dept. of Hotel, Restaurant, Institution Management and Dietetics
Kansas State University, Manhattan, KS
➤ *Responsible for leadership of program providing a B.S. degree and 900 hours of supervised practice experience for 100 dietetics majors*

1983 – 1994 Associate Professor (Tenure granted 9/1/82)
Dept. of Hotel, Restaurant, Institution Management and Dietetics
Kansas State University, Manhattan, KS
➤ *Teaching undergraduate and graduate courses in dietetics and foodservice management*
➤ *Curriculum development and evaluation*
➤ *Direction of M.S. and Ph.D. research*

1977-1984 Assistant Professor
Dept. of Hotel, Restaurant, Institution Management and Dietetics
Kansas State University, Manhattan, KS
➤ *Teaching Fundamentals of Quantity Food Production and Foodservice Systems for undergraduate students in dietetics and restaurant management*
➤ *Departmental, college and university committees*

1974-1977 Clinical Instructor, Coordinated Program in Dietetics
The University of Tennessee, Knoxville

- *Supervision of dietetics students in a variety of healthcare facilities in East Tennessee*
- *Development and delivery of in-service education for school foodservice employees of the Knoxville school district*

Practitioner Experience

Summer, 1991 Administrative Dietitian
Rush-Presbyterian-St. Luke's Medical Center
Chicago, IL

1989-1991 Consultant Dietitian
USD 320 school foodservice
Wamego, KS

1989-1991 Consultant Dietitian
Stoneybrook Retirement Community
Manhattan, KS

Summer, 1984 Management Consultant
Ramada Inn Foodservices
Manhattan, KS

Summer, 1978 Foodservice equipment sales
Murray's Restaurant Supply
Colton, CA

Publications

Peer-Reviewed Publications

Kim, W., Ok, C., and Canter, D.D. Value-driven customer share of visits. *The Services Industries Journal*, 32(1): 2012 (in press).

Park, K., Phillips, W., Canter, D.D., and Abbott, J.A. Hospitality and tourism research rankings by author, university, and country using six major journals: The first decade of the new millennium. *Journal of Hospitality & Tourism Research* 35(3): 381-416, 2011.

Sauer, K, Canter, D.D, and Shanklin, C. Job satisfaction of dietitians with management responsibilities: An exploratory study supporting ADA's research priorities. *Journal of the American Dietetic Association* 110(1): 1432-1440, 2010.

Kim, W., Ok, C., & Canter, D.D. Moderating role of a priori customer-firm relationship in service recovery situations. *Service Industry Journal* 31(16): 2010.

Phillips W, Jang, S, and Canter, DD. Senior casino gaming motivation: Measurement scale development. *Tourism Analysis* 15(3): 2010.

Hsu L, Jang S., & Canter D. (in press). Factors affecting franchise decisions in the restaurant industry. *Journal of Hospitality and Tourism Research*.

Kim W., Ok C., & Canter DD. Contingency variables for customer share of visits to full service restaurants. *International Journal of Hospitality Management* 29(1): 136-147, 2010.

Chiang C.F., Jang S, Canter D, and Prince, J.: An expectancy theory model for hotel employee motivation: Examining the moderating role of communication satisfaction. *International Journal of Hospitality and Tourism Administration* 9(4): 327-351, 2008.

Canter D.D., Moorachian, M.E., and Boyce, J.: The growing importance of food and culinary knowledge and skills in dietetics practice. *Topics in Clinical Nutrition* 22(4): 313, 2007.

- Chiang, C.F., Back, K, and Canter, D.D.: The impact of employee training on job satisfaction and intention to stay in the hotel industry. *Journal of Human Resources in Hospitality Tourism* 4(2): 99, 2005.
- Sproul, A and Canter, D.D.: Does point-of-purchase nutrition labeling influence meal selections? A test in an Army cafeteria. *Military Medicine*. July, 2003.
- Canter, D.D. and Nettles, M.F.: Dietitians as multi-department managers in healthcare settings. *The Journal of The American Dietetic Association* 103(2): 237, 2003.
- Nettles, M.F., Gregoire, M.B., and Canter, D.D.: Analysis of a decision to select a Conventional or cook-chill system for hospital foodservice. *The Journal of The American Dietetic Association* 97(6): 626, 1997.
- Perlmutter, C.A., Canter, D.D. and Gregoire, M.B.: Profitability and acceptability of fat and sodium modified hot entrees in a worksite cafeteria. *The Journal of The American Dietetic Association* 97(4): 391, 1997.
- Williams, D.L., Gregoire, M.B., Canter, D.D., and Shanklin, C.W.: Menu planning in elementary schools. *School Food Service Research Review* 21(1): 46, 1997.
- Gould, R, Shanklin, C.W., Canter, D.D., and Miller, J.L.: Stimulating research among dietetic students. *The Journal of The American Dietetic Association* (94): 1103, 1994.
- Canter, D.D.: A research agenda: Management practices in dietetics. *Research Agenda Conference Proceedings*. Chicago: The American Dietetic Association, 1993, pp. 67-76.
- Lawless, S.T., Gregoire, M.B., Canter, D.D., and Setser, C.S.: Comparison of cakes produced from computer-generated recipes. *School Food Service Research Review* 15(1): 23, 1991.
- Canter, D.D.: Death, dying, and the practice of dietetics. *Topics in Clinical Nutrition* 4(2): 7, 1989.
- Canter, D.D.: Identification of competencies of school food service workers in Kansas as a basis for a statewide educational plan. *School Food Service Research Review* 12(2): 78, 1988.
- Bunjes, M. and Canter, D.D.: Mentoring: Implications for career development. *The Journal of The American Dietetic Association* 88: 705, 1988.
- Rivas, K.D. and Canter, D.D.: The effectiveness of Telenet for training school food service employees. *School Food Service Research Review* 6: Summer, 1982.
- Canter, D.D. and Beach, B.L.: Computer-assisted instruction for decision-making in food systems management. *The Journal of The American Dietetic Association* 78: 338, 1981.

Other Publications/Creative Works

- Sauer, K.L., Canter, D.D. and Shanklin, C.W. Key factors affecting dietetics practice: Attitudes of management and non-management dietitians. Poster presentation at the 2010 Kansas Dietetic Association meeting.
- Canter, D.D. "Distance Learning Perspectives." K-State Online Distance Learning Video Gallery (R. McHaney, Editor). Kansas State University Center for Advancement of Teaching and Learning. May, 2007.
- Canter, D.D.: Foodservice Systems and Management chapters in *Review of Dietetics: Manual for the Registered Dietitian Exam, 2000-2002 Edition*. Susan P. Braverman, Editor. Chicago, IL: Hess and Hunt, Inc. Nutrition Communications, 2000.
- Gould, R, Canter, D.D., Girard, K, Barrett, B, Shanklin, C, Werning, K and Miller, J.L.: On the bleeding edge: The evolution of distance education in dietetics. 2000 Summit: Best Practices in Dietetics Education. The American Dietetic Association, 2000.
- Canter, D.D.: Hospitality is the name of the game. *Food Management* 25(1): 40, 1990.
- Canter, D.D.: Building bridges to the future. *Food Management* 23(11): 38, 1988.

- Beach, B.L. (Ed.), Hay, A.L., Canter, D.D., Smith, E.R., Fiedler, K.M., Dodson, W.L., Jackson, M.Y., and Pfister, P.: *Manual for Clinical Experiences. Junior Year*. Knoxville, TN: UTK Printing Office, 1977.
- Beach, B.L. (Ed), Hay, A.L., Canter, D.D., Smith, E.R., Fiedler, K.M., and Dodson, W.L.: *Manual for Clinical Experiences, Senior Year, 2nd ed.* Knoxville, TN: UTK Printing Office, 1977.
- Beach, B.L. (Ed), Hay, A.L., Canter, D.D., Dodson, W.L., Smith, E.R., Fiedler, K.M., and White, J.V.: *Manual for Clinical Experiences, Senior Year (Major Revision)*. Knoxville, TN: UTK Printing Office, 1976.
- Beach, B.L. (Ed), Hay, A.L., Canter, D.D., Dodson, W.L., Smith, E.R., Fiedler, K.M., and White, J.V.: *Manual II for Clinical Experiences, Winter and Spring Quarters, Senior Year*. Knoxville, TN: UTK Printing Office, 1976.
- Beach, B.L. (Ed), Hay, A.L., Canter, D.D., and White, J.V.: *Manual I for Clinical Experiences, Fall Quarter, Senior Year*. Knoxville, TN: UTK Printing Office, 1975.

Books

- Payne-Palacio, J. and Canter, D.D. *The Profession of Dietetics: A Team Approach. 4th edition*. Sudbury, MA: Jones & Bartlett Publishers, 2011.
- Payne-Palacio, J. and Canter, D.D. *The Profession of Dietetics: A Team Approach. 3rd edition*. Baltimore, MD: Lippincott, Williams & Wilkins. 2005.
- Payne-Palacio, J. and Canter, D.D. *The Profession of Dietetics: A Team Approach. 2nd edition*. Englewood Cliffs, NJ: Prentice-Hall, Inc., 2000.
- Payne-Palacio, J. and Canter, D.D. *The Profession of Dietetics: A Team Approach. 1st edition*. Englewood Cliffs, NJ: Prentice-Hall, Inc. 1996.

Chapters in a Book

- Canter, D.D. Dietetics Education: Past, Present, and Future. In: Bloch, A., Maillet, J.O., Howell, W. and Winkler, M, eds. *Issues and Choices in Clinical Nutrition Practice* Baltimore, MD: Lippincott, Williams & Wilkins, 2007.

Abstracts and Proceedings

- Sauer, K.L., Canter, D.D. and Shanklin, C.W. Job and career satisfaction: An exploratory study of dietitians with and without management responsibilities. *Journal of the American Dietetic Association*, Vol. 110(9), A-83, 2010.
- Kwon, J, Sauer, K.L., Canter, D.D. and Liu, P. Healthcare foodservice directors' attitudes toward implementation of room service system. *Journal of the American Dietetic Association* supplement, Vol. 110(9): A-71, 2010.
- Kwon, J., Sauer, K.L., Canter, D.D. and Liu, P. Room service implementation in U.S. hospitals: Application of the theory of planned behavior. *Journal of the American Dietetic Association* supplement, Vol. 110(9): A-70, 2010.
- Phillips, W., Back, K., and Canter, D. Social image congruence and tourists' visiting Intention to conspicuous destinations. (Awarded Best Paper Award for the 2008 CHRIE conference, Atlanta, GA, July 29-August 2, 2008.)
- Phillips, W, Back, K.J., and Canter, D. D. Causal relationships of destination conspicuousness with tourists' image congruity and visiting intention: Exploratory approach. 12th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism Conference Proceedings. 926- 938, 2007.
- Chiang, C., Back, K.J., and Canter, D.D. The impact of employee training on job Satisfaction and intention to stay in the hotel industry. *Advances in Hospitality and Tourism Research*, Vol. 8. 522-536, 2003.
- Canter, D.D. and Nettles, M.F.: Multi-department management among dietetics professionals in healthcare operations. *The Journal of The American Dietetic Association* supplement 100(9): A-72, 2000.

- Canter, D.D. and Gilbert, L.A.: A food manufacturer as a setting for supervised practice experience in a dietetics education program. *The Journal of the American Dietetic Association* supplement 99(9): A-72, 1999.
- March, L.D., Gould, R.A., Barrett, E.B., and Canter, D.D.: Distance courses for dietetic Education: The Next Generation. *The Journal of the American Dietetic Association* supplement 98(9): A-55, 1998.
- Canter, D.D. and Miller, J.L.: Distance education in dietetics: Delivering education to your door. *The Journal of the American Dietetic Association* supplement 97(9): A-13, 1997.
- Ejibe, U. and Canter, D.D.: Skills/knowledge of entry-level dietitians in consultation/private practice. *The Journal of the American Dietetic Association* supplement 93: A-80, 1993.
- Pence, J, Miller, J.L., Molt, M. and Canter, D.D.: A cost effective model for supervised practice in dietetic education. *The Journal of the American Dietetic Association* supplement 91: A-59, 1991.
- Canter, D.D., Miller, J.L., and Warren, A.: A cooperative model for multi-cultural diversity in dietetic education. *The Journal of The American Dietetic Association* supplement 91: A-51, 1991.
- Canter D.D. and Hearne, S.A.: Death education for dietetics professionals. *The Journal of the American Dietetic Association* supplement 87: 19, 1987.

Grants

- \$75,000 from the National Food Service Management Institute. "Development of a Web-based resource for dietetics education program and school nutrition program directors for establishing supervised practice sites for dietetics students." 2010-2011.
- \$3940 from the Tilford Incentive Grants, Kansas State University. "Food and Culture: Using the study of foodways to promote multicultural understanding and competencies." With Linda Thurston, Jane Marshall, Catherine Maderazo, and Kay Ann Taylor. 2007.
- \$5000 from Rutgers, The State University of New York. "A Food Safety Social Marketing Campaign for Young Adults at Kansas State University". With Kevin Roberts, Kevin Sauer, Melissa Schrader, Betsy Barrett. 2007.
- Shanklin, C., Canter, D., and Sauer, K. Career Model Methodology. American Dietetic Association. \$10,000. June 1, 2005-May 30, 2005.
- \$5000 from The American Dietetic Association Foundation (Vaden grant for management research) to study revenue generation in healthcare foodservice operations, 2004-2005.
- Gould, R, Chambers C, Canter, D, Chambers, D, and Barrett, B. Re-engineering Food Science. \$18,086 grant from The American Dietetic Association Foundation, 1999-2000.
- \$2000 grant from The American Dietetic Association Foundation (Vaden grant for management research) to study multi-department management among dietitians working in healthcare settings, 1998-99.
- \$2000 from the Council on Hotel, Restaurant, and Institutional Education (CHRIE) for one of eight Faculty Internships awarded nationally by ARA Services and the Marriott Corporation for experiences in contract foodservice management accounts around the United States, summer, 1992.
- \$4800 from The American Dietetic Association Foundation for one of seven Dietetic Educator Practice Grants awarded in the United States to support experience at Rush-Presbyterian-St. Luke's Medical Center, Chicago, IL, summer, 1991.
- \$5000 from The American Dietetic Association for Minority Recruitment and Retention in Dietetics: American Indians and Native Alaskans, a joint project between Kansas State University and Haskell Indian Junior College, Lawrence, KS., 1990-1993.
- \$4500 from The American Dietetic Association to write a manual on program evaluation for dietetic education programs, 1988-89.

- \$2000 from the Kansas School Food Service Association to assess training needs of school foodservice personnel in Kansas, 1987-88.
- \$2000 from the Dean, College of Home Economics, Kansas State University, for needs assessment of administrators of long-term care facilities in Kansas, summer, 1985.
- \$2000 Teacher Work-Study Grant from the National Restaurant Association and the National Institute for the Foodservice Industry, summer, 1984.
- \$7200 pilot project grant for Nutrition Education and Training for training of school foodservice workers in Kansas via Telenet, 1978-79.

Extramural – Unfunded

- Canter, D.D. Learning in Action: KSU Dietetic Students as Nutrition Educators for Kansas Children and Seniors. Submitted to the Kansas Attorney General's Office for funding from tobacco settlement monies. \$65,000.
- Canter D.D. and Gould R. Feeding the body, nourishing the soul: Interactive, internet-based techniques to educate food/nutrition employees working in long-term care settings. Submitted to LAAP Fund for the Improvement of Postsecondary Education, March 2000, \$355,860.

Professional Activities

The American Dietetic Association

- Vice Chair – Education Committee, American Dietetic Association, 2010-2013.
- Appointed member – Management in Dietetics committee, American Dietetic Association, 2009 – present.
- Appointed member – Phase 2 Dietetic Education Task Force, August 2006.
- Research Committee, 2005-2008.
- Chair of ADA Nominating Committee, 2003-2004.
- Member, ADA Nominating Committee, 2001-2004.
- Appointment as member of the Adult Externship Task Force to develop an externship program in foodservice management co-sponsored by the ADA and the American Society for Healthcare Food Service Administrators, 1999 - 2000.
- Appointment as Technology Task Force representative to the Member Initiative Team, 1996-97.
- Invited member, Techno-Expert Panel of the ADA Technology Task Force, 1996-97.
- Invited participant, ADA Strategic Planning Conference, June, 1995.
- Member, House of Delegates as chair of delegates from Kansas. 1992-1999.
- Invited as lead consultant to advise in the development of the "Fellow of the American Dietetic Association (FADA)" credential, 1993-94.
- Appointed member of Task Force on Dietetic Education, 1993.
- Member, Board of Directors, 1986-88; 1990-92.
- Chairman, Commission on Dietetic Registration, 1990-92.
- Member, Commission on Dietetic Registration, 1989-92.
- Invited author for paper of management practices in dietetics for the Research Agenda for Dietetics Conference, 1992.
- Member, Specialization Committee, Council on Practice, 1989-90.
- Chairman, Council on Education, 1987-88.
- Representative of ADA at the first "In Search of Leaders" conference sponsored by Food Management magazine. Widener University, Chester, PA, December 4-5, 1987.
- Chair-Elect, Council on Education, 1986-87.
- Secretary, Dietetic Educators of Practitioners national practice group, 1984-86.
- Plan IV Representative, Executive Committee, Council on Education, 1984-86.
- Chairperson, Area Coordinating Committee, Council on Education, 1983-84.
- Site Visitor, Division of Accreditation/Approval, Council on Education, 1984-85; 1992-1995.

Member, Resource for Education Programs committee, Council on Education, 1981-83.
Chairperson, Special Committee to Assess the Role of the Council on Education in
Research for the Profession and the Professional Association, 1982-83.
Member, Desk Reference Committee, Council on Education, 1978-79.

Foodservice Systems Management Education Council (FSMEC)

Chair, 2001-2003.
Chair-Elect, 1998-2000.
Planned national biennial conference in Chicago, IL, February 23-25, 2001.
Nominating committee, 1995-1997.

Kansas Dietetic Association

Listserv administrator, 2000-present
Newsletter co-editor, 2000-2002.
Delegate, 1992-99.
President, 1991-92
President-Elect, 1990-91.
Newsletter Editor, 1989-90.
Chairman, Council on Practice, 1983-84.

Kaw Valley District Dietetic Association

President, 2006-2007
President-Elect, 2005-2006
Career Guidance Chairman, 1988-89.
Education Chairman, 1980-83.

American School Food Service Association (now School Nutrition Association)

Editor, *School Food Service Research Review*, 1992-98.
Member, Research Committee, 1996-98.
Invited author for issue paper on professionalism, ASFSA Long-Range Planning
Conference, April 1990.
Advisory Committee, ASFSA Foundation, 1982-84.

Kansas School Food Service Association

Member, Education Advisory Team, 1986-89.
Major Cities and Colleges Representative to Board of Directors, 1982-83.

National Food Service Management Institute

Member of National Advisory Board, 1992-98, 2006-2009.

Kansas State Department of Corrections

Member of Advisory Panel appointed by the Secretary of Corrections to review
foodservice practices and operations at all state correctional facilities and make
recommendations for improvement, 1989-90.

Department of Health and Human Services, Washington, DC

Invited reviewer for Allied Health Special Projects grants, 1990; 1991.

**Fund for the Improvement of Postsecondary Education (FIPSE), U.S. Department of
Education, Washington, D.C.**

Appointed reviewer for FIPSE grant proposals, 2003

Reviewer / Site Visitor for Accreditation

Graduate Program Review – East Carolina University, Greenville, NC
Coordinated Program in Dietetics, Pan American University, Edinburg, TX

Coordinated Program in Dietetics, St. Joseph College, West Hartford, CT
Dietetic Technician Program, Palm Beach Community College, Palm Beach, FL
Coordinated Program in Dietetics, University of Pittsburgh, Pittsburgh, PA
Coordinated Program in Dietetics, Howard University, Washington, DC
Department of Home Economics, Ball State University, Muncie, IN
Department of Animal Science, Foods and Nutrition, University of Southern Illinois,
Carbondale, IL
Dietetic Internship, Johnstown, PA
Coordinated Program in Dietetics, Framingham State College, Framingham, MA
Coordinated Program in Dietetics, Eastern Washington University, Spokane, WA
Dietetic Internship, Glendale, CA

Advisory Board Member

Approved Pre-Professional Practice Program (AP4) at St. Joseph Health Center,
Overland Park, KS, 1992-96.
Iowa State University dietetics internship, 2007-present.

Selected Presentations

Professional Audiences/Peer Reviewed

Invited speaker, American Dietetic Association's 2011 Summit on Practice, Credentialing and Education, March 24-26, 2011.

Dietetics Education: A Glimpse at the Past, A Peek at the Future. The 26th Annual Karen Wright Memorial Lecture, Alabama Dietetic Association annual meeting, March 14, 2008, Birmingham, AL.

Leadership and the Profession of Dietetics: Idaho Dietetic Association, Idaho Falls, ID, April 27, 2006.

Entrepreneurship in Dietetics Practice. Idaho Dietetic Association, Idaho Falls, ID, April 27, 2006.

Thinking Outside the Box. Kansas School Food Service Association annual meeting, Salina, KS, October 10, 2003.

Environmental Trends and Their Impact on Breastfeeding. Greater Kansas City Lactation Consultants. St. Luke's Medical Center, Kansas City, MO, March 26, 2003.

Creating a Culture for Success: Organizational Change in Action. The American Dietetic Association annual Food and Nutrition Conference and Exhibition, Philadelphia, PA, October 21, 2002.

Entrepreneurship in Dietetics. Workshop for the South Island district of the New Zealand Dietetic Association, September 23, 2000.

Management: It's Not Just Foodservice Anymore. Continuing Competency Teleconference for the New Zealand Dietetic Association, Dunedin, New Zealand, September 19, 2000.

Environmental Trends and Their Implications: A Global Perspective. Seminar for faculty and graduate students, Dept. of Human Nutrition, The University of Otago, Dunedin, New Zealand, September 14, 2000.

Distance Education at Kansas State University. All-University lecture. The University of Otago, Dunedin, New Zealand, September 13, 2000.

Dietetic Education at Kansas State University. Presentation for New Zealand tutor dietitians with the University of Otago, Wellington, NZ. September 6, 2000.

Foodservice Issues: An American Perspective. The University of Otago, Dunedin, New Zealand, September 28, 2000.

Professional Development for Dietitians in the US. Dietitians Registry Board, The New Zealand Dietetics Association, Wellington, NZ, September 3, 2000.

Service Management. In-service training for residence hall dining employees, The University of Kansas, Lawrence, KS, August 16, 2000.

The Human Side of Human Resources. Presentation to Kansas Dietary Managers Association state meeting, Manhattan, KS, July 13, 2000.

Professional Development. Tri-Rivers Dietetics Association, Salina, KS, February 21, 2000.

Environmental Trends for the New Millennium: Implications for Food and Nutrition Professionals. Kansas EF-NEP conference, February 8, 2000.

Environmental Trends for the New Millennium: Implications for Breastfeeding. Le Leche League conference, Kansas City, MO, October 10, 1999.

Management Practices in Dietetics. Florida Dietetic Association state meeting, Palm Beach, FL, July 14, 1998.

Management: It's Not Just Foodservice Anymore! Invited presentation for the American Dietetic Association Annual Meeting, Boston, MA, October 28, 1997.

Distance Education in Dietetics. The American Dietetic Association Annual Meeting, Boston, MA, October 29, 1997.

Distance Education in Dietetics at Kansas State University. 13th Annual Conference on Distance Teaching and Learning, University of Wisconsin, Madison, August 8, 1997.

Service Management in Health Care. Lafene Student Health Center, Kansas State University, August 20, 1996.

Customer Service. Division of Continuing Education, Kansas State University, September 6, 1996.

Distance Education in Dietetics. Commission on Accreditation/Approval for Dietetics Education, The American Dietetic Association Annual Meeting, Chicago, IL, October, 1995.

Foodservice Management Education in the 21st Century. Foodservice Management Education Council 18th Biennial Conference, Olive Branch, MS. October 24, 1995.

Cultural Diversity: Valuing Differences. The American Dietetic Association Annual Meeting, Orlando, FL, October 18, 1994.

The Nutrition Screening Initiative. Kansas Health Care Association, Manhattan, KS, April 28, 1993.

Creating Excellence: Dietetic Education in the 21st Century. Colonel Miriam E. Perry Memorial Lecture. Nutritional Medicine Service Management for Dietitians Symposium. Sheppard Air Force Base, Wichita Falls, TX, March 30, 1993.

An Editor's Perspective on Publishing Research. Foodservice Systems Management Education Council Biennial Meeting, New Orleans, LA, March 27, 1993.

Work Simplification for School Food Service Personnel. USD 383. Manhattan, KS, January 19, 1993.

CDR's Self-Assessment Project. Wisconsin Dietetic Association state meeting, Stevens Point, WI, November 12, 1992.

ADA's Strategic Initiatives. Kaw Valley Dietetic Association, Manhattan, KS, November 10, 1992.

Service Management for Food Service Operators. Two workshop presentations for Mid-Central SYSCO food show. Kansas City, MO, October 13-14, 1992.

Mentoring workshop for AP4 faculty and staff, East Carolina University, Greenville, NC, February 28, 1992

Evaluation of Dietetic Education Programs. Workshop on development of a self-study Sponsored by the Council on Education of The American Dietetic Association, Dallas, TX, November 1, 1991.

Workshop leader, Strategic Planning retreat, Dept. of Home Economics, Ball State University, Muncie, IN, September 9-11, 1991.

Customer Satisfaction: The Key to Successful Dietetics Practice. Joint meeting of the Kansas Dietetic Association and the Missouri Dietetic Association. Kansas City, MO, April 26, 1991.

Management of Service in Dietetics. Workshop for the Piedmont Dietetic Association, Spartanburg, SC, May 22, 1990.

Service Management in Dietetics. Utah Dietetic Association state meeting, Salt Lake City, UT, May 17, 1990.

Teaching Critical Thinking. Utah Dietetic Association state meeting, Salt Lake City, UT, May 17, 1990.

Ethics of Withdrawal of Nutrition Support. Kansas Dietary Managers Association state meeting, Hays, KS, March 31, 1990.

Issues in Personnel Management. Kansas Dietary Managers Association state meeting, Hays, KS, March 30, 1990.

Modifying School Menus for Heart Healthy Eating. Kansas Nutrition Council, Manhattan, KS, February 22, 1990.

What's Your Service Attitude? Keynote speaker for Johnson County Extension Service Annual Conference, Olathe, KS, November 27, 1989.

Stress Management in the Work Setting. Area school foodservice workshop, Junction City, KS, October 9, 1989.

The Spirit of Service. Northeast Kansas Library Systems Conference, Topeka, KS, September 12, 1989; Kansas City, KS, September 14, 1989.

Creating Excellence: Dietetic Education in the 21st Century. Keynote speaker for the 50th reunion of the St. Mary's Hospital / Mayo Clinic Dietetic Internship, Rochester, MN, July 22, 1989.

Developing Case Study Materials for Foodservice Systems Management Courses. Major presenter and consultant. Foodservice Systems Management Education Council Biennial Meeting, Chicago, IL, February 24-26, 1989.

Assurance of Quality: A Healthcare Imperative. Kansas Dietary Managers Association state meeting, Manhattan, KS, April 15-16, 1988.

Regular lecturer for MedSource Corporation, Bartlesville, OK, a teleconferencing system providing continuing education for healthcare professionals in the US and Canada, 1987-1993.

Statewide Education Plan for Kansas School Foodservice Employees. Kansas Association of School Business Officials, Topeka, KS, April 24, 1987.

Management Seminar Leader. Texas School Food Service Association's 31st annual Conference, Houston, TX, June 11-12, 1985.

Human Relations and the Practice of Dietetics. Kentucky Dietetic Association state meeting, Lexington, KY, April, 1984.

Humanistic Approach to Management. Workshop for University of Texas Health Sciences Center, Houston, TX, July 23, 1983.

Maintaining Food Quality. American School Food Service Association's 36th Annual Conference, Denver, CO, July, 1982.

Computer-Assisted Instruction for Teaching Decision-Making in Foodservice Systems Administration. The American Dietetic Association Annual Meeting, Los Angeles, CA, October, 1977.

Lay Audiences/Community Service Selected Presentations

Commencement address, the College of Human Ecology. Kansas State University, December 13, 2008, Manhattan, KS.

Stress Management. St. Thomas More Catholic Church women's auxiliary. Manhattan, KS, January 8, 2001.

Stress Management. Society of Black Engineers. Kansas State University, Manhattan, KS, December 5, 2000.

Stress Management. Tri-Delta state convocation. Kansas State University, Manhattan, KS, November 18, 2000.

Vocational presentation on dietetics for the Konza Rotary Club, Manhattan, KS January 14, 2000.

Commencement speaker, Fall Commencement exercises. The University of Tennessee at Martin. Martin, TN, December 15, 1991.

Seize Your Opportunities! Invited alumni speaker for Honors Banquet, Union City High School. Union City, TN, May 8, 1990.

University Service

Kansas State University.

Member, Faculty Advisory Council, Master of Public Health Program, Kansas State University, 2011-present.

Member, Provost's Task Force on the Future of Distance Education at Kansas State University, 2010.

Member, Division of Continuing Education team to develop faculty learning modules for online education, 2010.

Member, Search Committee - Associate Dean for Academic and Research Programs of K-State Olathe campus, 2010.

New Department Heads Orientation Committee, 2008-present.

Committee on Course Accessibility Standards for the university, 2006-2007.

Invited by Provost to be member of the evaluation committee for the Dean of Human Ecology, fall semester, 2002.

Search committee member, Vice-Provost for Technology, 2001.

Faculty Senator representing the College of Human Ecology, 1998 – 2000.

Member, Faculty Affairs Committee of Faculty Senate, 1998-2000.

Member, Distance Education Task Force, 1998-2000.

General Education Interview Team Member, interviewing graduating seniors at Kansas State University, 1994.

Invited member of a Provost-appointed task force to make recommendations Regarding the educational experience at Kansas State University, 1993-94.

Presidential Lecturer, 1989 – 2004.

Graduate Grievance Committee, appointed by the Dean of the Graduate School, 1988-89.

Undergraduate Grievance Committee, 1978-88.

Phi Kappa Phi Honor Society

- Secretary, KSU Chapter, 2001-2003.
- Chairman, Nominating Committee, 1992-93.
- President of the KSU Chapter, 1991-92.
- Vice-President of the KSU Chapter, 1990-91.
- Undergraduate Membership Committee, 1982-89.

College of Human Ecology

Chair, Faculty Affairs Council, 2011-2012.

Member, Dean's Administrative Council, 2004-2010.

Invited member, College of Human Ecology "Think Tank", 2001-2002.

Member, Academic Affairs committee, College of Human Ecology, 2000- present.

Chair, Search Committee for HRIMD Department Head, 2000-2001.

Chair, Search Committee for HRIMD instructor position in dietetics, 2000.

Member, Search Committee, Dept. of Human Nutrition, 2000-2001.

HRIMD representative to Promotion and Tenure Committee, 1999-2003.

Member, Search committee for department head of Foods and Nutrition, 1998-1999.

Faculty Senator, 1998 – present.

Member, Faculty Affairs Committee of Faculty Senate, 1998-2000.

Member, Faculty Affairs Technology Committee, 1999-2000.

Faculty Council, 1992-93; 1997 – present.

Faculty Affairs representative from HRIMD, 1985-86; 1991-92; 1996-97.

Advisor to freshman class of honors students, 1996-97.

Member, General Education Task Force, 1995-96.

Member, Student Affairs Committee, 1993-94.

Chairman, Faculty Affairs Committee, 1992-93.

Cultural Diversity Committee, 1992-93.

Academic Affairs Committee, 1986-89.
Human Subjects Committee, 1985-89.
Advisor, Omicron Nu honor society, 1982-83.
Advisor, Phi Upsilon Omicron honor society, 1980-82.

Department of Hospitality Management and Dietetics

Department Head – 2004-August 9, 2010.
Chair, Search committee for department head position, 2000-2002.
Chair, Search Committee for clinical dietetics instructor position, 2000.
Program Directors' Advisory Committee to the department head, 1989 – present.
Dietetics Advisory Committee, 1985 – present.
Departmental Representative for United Way, 1980-89.
Advisor, Student Dietetic Association, 1977 – present.

Community Service, Memberships and Activities

Academic Advisor, Beta Upsilon chapter of Zeta Tau Alpha chapter at Kansas State University. 2010 – present.
Certified BBQ judge, Kansas City Barbecue Society. Judge for KCBS-sponsored BBQ cook-offs. 2007-present.
Member of "The Jury" for the *Manhattan Mercury*, local newspaper for Manhattan, KS, to provide opinions for newspaper on local events/developments.
Meals-on-Wheels delivery, Senior Services Center, Manhattan, KS, 2000-present.
Member, Manhattan Konza Rotary Club, 1999 to 2002.
Member, ad hoc committee on food security with Manhattan's homeless population, 1998.
Developed award-winning program entitled *Kids' Café*, a partnership between the KSU dietetics program and the Boys and Girls Club of Manhattan, 1996 – 2000.
Member, Board of Directors, Boys and Girls Club of Manhattan, 1997-98.
Member, Board of Directors, Senior Services Center, Manhattan, 1996-97.
Sertoma Luncheon Club of Manhattan, Charter Member and club secretary, 1996-97; Program Chairman, 1997-98.
Co-Chairman, Fund-Raising and Publicity Committee, Habitat for Humanity, Manhattan affiliate, 1993-94.
Judge, Foods section, Riley County Fair, Manhattan, July, 1990.
State Recommendations Committee; key woman for Manhattan. Zeta Tau Alpha sorority, 1989 – present.
Member, medical missions team to Xochitlan, Puebla, Mexico. Aided in provision of medical care for over 5000 people, July 1985.
Director of Education, Manhattan Hospice Care, Inc., Manhattan, 1983-85.
Member, St. Isidore's Catholic Church, Manhattan, KS

Professional Association Memberships

The American Dietetic Association (Registered Dietitian R409178)
Council on Hotel, Restaurant, and Institutional Education (92B010MC)
American Society of Healthcare Food Service Administrators (5094812)
American College of Healthcare Executives (383395)
Foodservice Systems Management Education Council
The National Restaurant Association
Kansas Nutrition Council
Society for Healthcare Food Service Management
Conference for Food Protection
Association of Food and Drug Officials
International Association for Food Production
International Association of Culinary Professionals
Women's Foodservice Foru

Honor Society Memberships

Foodservice Systems Management Education Council
The National Restaurant Association
Kansas Nutrition Council
Society for Healthcare Food Service Management
Phi Kappa Phi
Sigma Xi
Kappa Omicron Nu
Gamma Sigma Delta
Phi Delta Kappa
Phi Upsilon Omicron

Honors and Awards

Named (in May, 2011) the 50th Lenna Frances Cooper Memorial Lecturer for the 2012 American Dietetic Association's Food and Nutrition Conference and Exhibition, October 7, 2012, Philadelphia, PA.

Best Paper Award (2008). The 2008 International Council on Hotel, Restaurant, and Institutional Education (CHRIE) Conference, Atlanta, GA, July 29-August 2, 2008.

The 26th Karen L. Wright Memorial Lecturer, Alabama Dietetic Association annual meeting, March 14, 2008, Birmingham, AL.

Medallion Award recipient, The American Dietetic Association, presented at the Food and Nutrition Conference and Exhibition of the American Dietetic Association, Philadelphia, PA, October 20, 2002.

Sevie Nelson Memorial Lecturer, 2002, The Kansas City Dietetic Association, May 23, 2002.

William Evans Fellow, University of Otago, Dunedin, New Zealand, 2000.

College of Human Ecology nominee for *University Chair for Teaching Scholars*, Kansas State University, 1999-2000.

KSU Professor of the Week, September 11, 1999.

Recipient of *Award for Excellence in Dietetics Practice: Education*. Given by The American Dietetic Association Foundation, 1997.

Outstanding Dietetics Educator in Kansas, awarded by The American Dietetic Association, 1996; 1997.

Outstanding Dietetics Educator in a Coordinated Program in Dietetics, Kansas Dietetic Association, 1996.

Nominee for *University Chair for Teaching Scholars*, Kansas State University, 1995.

Recipient of the American Dietetic Association's *Institutional Award for Excellence in Affirmative Action* for the Coordinated Program in Dietetics at Kansas State University, 1993.

Distinguished Dietitian of the Year, Kansas Dietetic Association, 1993.

Distinguished Dietitian of the Year, Kaw Valley Dietetic Association, 1991-92; 1992-93.

Listed in *Who's Who of American Women*, 1992.

Professor of the Year for Kansas, 1991, awarded by the Carnegie Foundation, Council on the Advancement and Support of Education (CASE), Washington, DC.

Listed in *Who's Who in Science and Engineering*, 1991.

Listed in *2,000 Notable American Women*, 1991.

Listed in *Who's Who in the Midwest*, 1990.

Recipient of *Outstanding Service Award* from The American Dietetic Association, 1986-1998.

Outstanding Young Women in America, 1978, 1982, 1986-88.

Outstanding Undergraduate Teacher in the College of Home Economics, 1978-79.

February, 2012