

PEAK Training Resource for Person Centered Care for Staffing Agencies & Temporary Staff Considerations

Purpose: To encourage collaboration between a contracted staffing agency and your home for the purpose of (to the extent possible) creating consistently assigned caregivers who understand person-centered care.

Instructions: The PEAK criteria place a high value on the homes hiring and training their own staff. That will not change. During these current staffing crises, partnering with a staffing agency for caregivers may be needed. Your PEAK Team has created a packet of information that you can share with contracted staffing agency(ies). It is a 25-minute training that will help caregivers be prepared to provide person-centered care to the elders who live in your home. We encourage you to collaborate with the agency to develop a plan to have consistently assigned caregivers that cover the schedule needed in a specific work area.

If you are using agency staff as versatile workers, we suggest that you provide an intentional orientation time to cover skills needed to be an effective versatile worker.

Communication you send to the staffing agencies: We value the service that your organization provides. Our nursing facility is working diligently to provide person-centered care. We are enrolled in a program called PEAK through the Kansas Department of Disability Services and Kansas State University that has criteria to guide our practices around resident choices, meaningful life, staff empowerment and home environment. Attached is a 25-minute self-guided training that we would like the staff to have before accepting an assignment to provide care to our elders.

(Along with this in the body of the email, attach the document with the self-guided training instructions and a copy of YOUR home's policy pertaining to supporting elders' decisions while mitigating risk.)
